

# Code with CONFIDENCE<sup>sm</sup>

Redefine the possible<sup>sm</sup>



markem·imaje

a **DOVER** company

Expand your production possibilities with our service solutions.

# Code with CONFIDENCE<sup>sm</sup>

Managing your production is a complex task, with many moving parts and numerous demands. Your solutions need to be simple, dependable, and affordable. That's where Markem-Imaje services come in.

As a leader in marking and coding solutions, Markem-Imaje delivers simple, tailored and comprehensive range of services to help customers increase reliability, efficiency and profitability.

Equipped with a deep understanding of your applications and processes, our extensive global service network provides timely response and best-in class technical expertise – including project management, Start-up, training, preventive maintenance and support, process optimization, all-inclusive packages and more – to enable you achieve sustainable business improvements.

## Addressing your biggest challenges

We understand the many challenges you face. You need to:

- Ensure your production output,
- Maximize performance over the entire life cycle,
- And provide cost predictability and optimization.

We also understand that printing and coding are one facet of your entire production—if there's a problem anywhere on the line, there's a problem everywhere.

Markem-Imaje service solutions instill confidence by delivering up to:

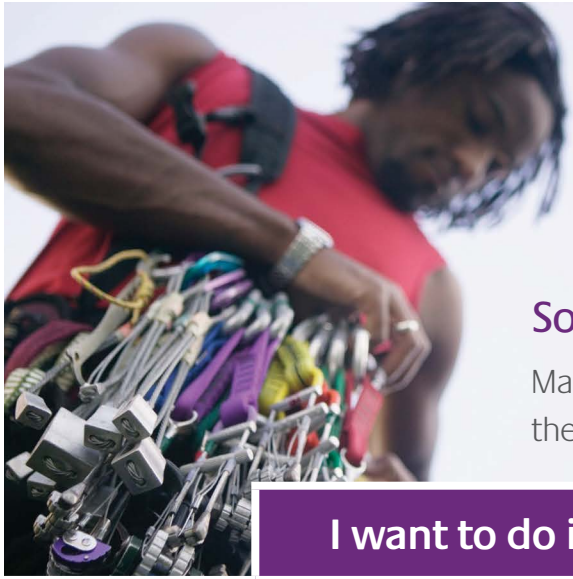
**50%** reduction of your downtime\*

additional uptime\* **14%**

**99.7%** equipment availability\*

\*based on MI 9450 CIJ, 5 year lifetime and production time of 16 hours/day



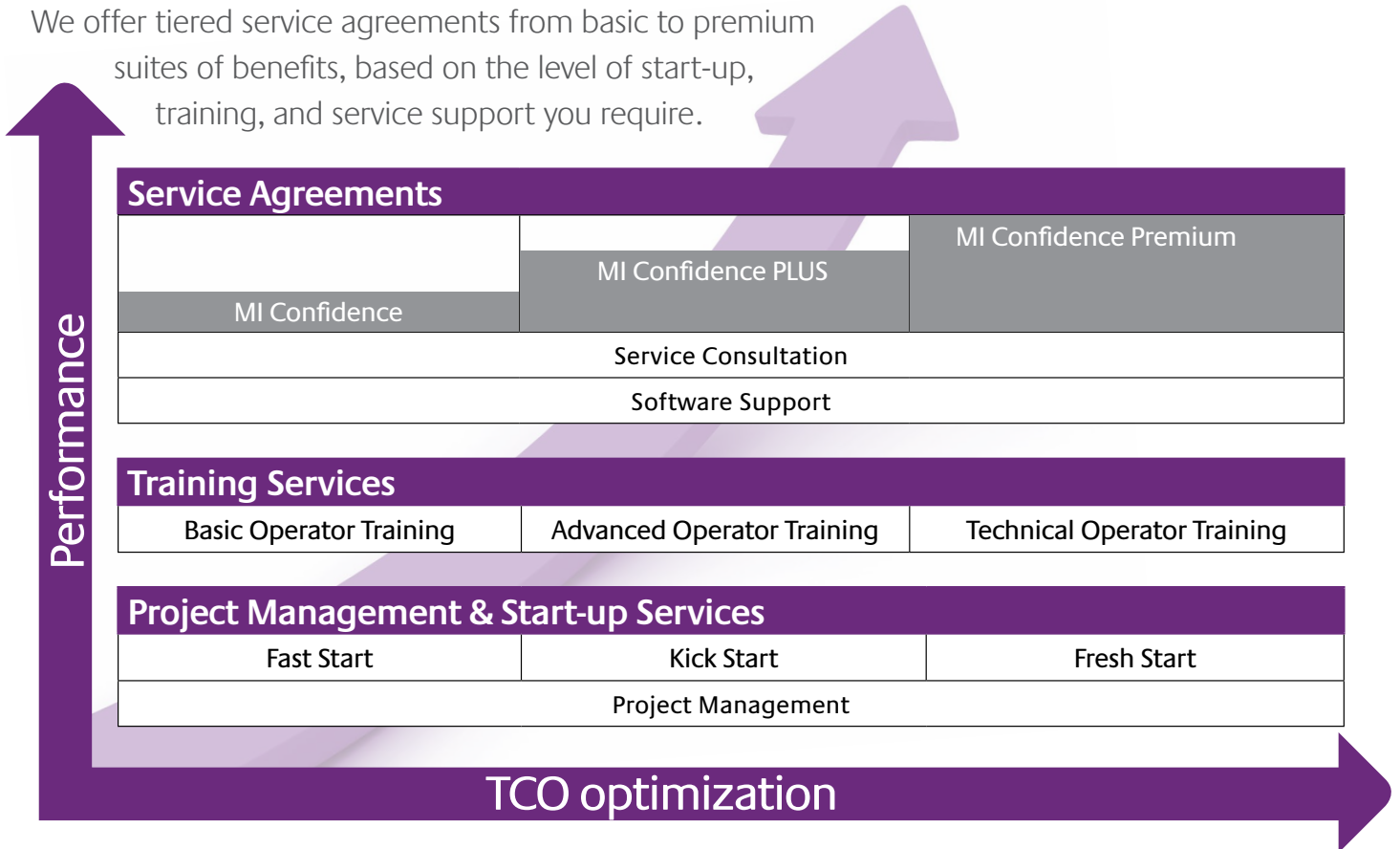


## Solutions designed to suit you

Markem-Imaje makes it easy as possible for you to access the services that best suit you, and way you do business.

	I want to do it myself	I need support
Proactive	I work proactively to prevent incidents, addressing service requirements with trained in-house resources	I expect my printing and coding solutions partner to support my infrastructure proactively so that I can focus on my business
Reactive	I take action when incidents occur, with trained in-house resources	I expect my printing and coding solutions partner to support me when incidents occur

We offer tiered service agreements from basic to premium suites of benefits, based on the level of start-up, training, and service support you require.



## We maximize

- Availability
- Performance
- Utilization
- Quality of output
- Reliability

## We minimize TCO

- Manage costs throughout the life cycle
- Prevent unplanned downtime



## Contact us

Talk to your local Markem-Imaje representative today about the possibilities of creative, high-quality marking and coding, or [visit markem-imaje.com](http://www.markem-imaje.com)

## Extensive Global Service Network

700 SERVICE DISTRIBUTION PARTNERS

550 FIELD SERVICE ENGINEERS

300 SERVICE SUPPORT STAFF



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